## New or Returning Customers

If you have a question about child care financial assistance or voluntary pre-kindergarten, you can contact a Coalition Family Support Specialist by calling (850) 747-5400 and selecting their extension. You may also email them at <a href="mailto:firstname.lastname@elcnwf.org">firstname.lastname@elcnwf.org</a> or text the number below.

If the letters of your last name fall between:

Customer Last Name	Specialist Assigned	Text Number	Extension
A-COX	Laura Beth Gage	850-655-6442	106
COY-HIL	Angela Glass	850-832-0527	203
HIM-MEA	Jennifer Kent	850-655-6462	115
MEB-RUI	<b>Brittany Wallace</b>	850-634-4727	121
RUJ-Z	Glenda Melvin	850-866-5990	116
REFERRALS	Ramona Riley	850-655-6452	205

## Eligibility Caseload Model

If a provider has a question about a parent/guardian's SR or VPK eligibility or enrollment, they can contact a Coalition Family Support Specialist by calling (850) 747-5400 ext 205. You may also email them at <a href="mailto:firstname.lastname@elcnwf.org">firstname.lastname@elcnwf.org</a> or text the number below:

If the letters of parent/guardian's last name fall between:

Customer Last Name	Specialist Assigned	Text Number	Extension
A-COX	Laura Beth Gage	850-655-6442	106
COY-HIL	Angela Glass	850-832-0527	203
HIM-MEA	Jennifer Kent	850-655-6462	115
MEB-RUI	<b>Brittany Wallace</b>	850-634-4727	121
RUJ-Z	Glenda Melvin	850-866-5990	116
REFERRALS	Ramona Riley	850-655-6452	205