

# New or Returning Customers



If you have a question about child care financial assistance or voluntary pre-kindergarten, you can contact a Coalition Family Support Specialist by calling (850) 747-5400 and their extension, emailing them at [firstname.lastname@elcnwf.org](mailto:firstname.lastname@elcnwf.org) or texting their cell phone number below

If the letters of your last name fall between:

<u>Customer Last Name</u>	<u>Specialist Assigned</u>	<u>Extension</u>	<u>Cell Number</u>
A-Cru	Glenda Melvin	116	(850) 866-5990
Cry-Her	Ramona Riley	205	(850) 866-6371
Hes-Mea	Angela Glass	203	(850) 832-0527
Meb-Sal	Jennifer Kent	115	(850) 866-6225
Sam-Z	Brittany Wallace	121	(850) 867-2211

# Eligibility Caseload Model



If a provider has a question about a parent/guardian's SR or VPK eligibility or enrollment, they can contact a Coalition Family Support Specialist by calling (850) 747-5400 and their extension, emailing them at [firstname.lastname@elcnwf.org](mailto:firstname.lastname@elcnwf.org) or texting their cell phone number below

If the letters of parent/guardian's last name fall between:

<u>Customer Last Name</u>	<u>Specialist Assigned</u>	<u>Extension</u>	<u>Cell Number</u>
A-Cru	Glenda Melvin	116	(850) 866-5990
Cry-Her	Ramona Riley	205	(850) 866-6371
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